

TERMS AND CONDITIONS

1. Introduction

Welcome to Luxeloos, a service operated by Maverick Explorers LLC FZ, based in Dubai, United Arab Emirates. By booking or using our rental services, you agree to the following terms and conditions.

2. Service Overview

- Luxeloos provides premium portable restroom and shower rental services for private and corporate events across the UAE.
- Each rental includes but is not limited to; delivery, setup and collection as agreed upon at the time of booking.

3. Booking and Confirmation

- All bookings are only confirmed after written acceptance and payment of the required deposit or full amount.
- Prices are subject to change based on event location, duration and any other additional requirements.
- A valid emirates ID or company trade license may be required for verification purposes.

4. Payment Terms

- Payment must be made in accordance with the quotation or invoice issued
- Full payment is required prior to delivery unless otherwise agreed in writing
- All payments must be made in AED via bank transfer or other approved methods.

5. Cancellations and Refunds

- Cancellations made seven (7) days or more before the event are eligible for a full refund, subject to whether there are any administrative charges.
- Cancellations made within seven (7) days of the event date will be charged 50% of the total booking amount.
- Cancellations made within 48 hours of the event date are non – refundable.
- Refunds (where applicable) will be processed within 10 working days.

6. Delivery, Setup & Collection

- Luxeloos will deliver, install and collect units at the agreed date and time.
- Access to the event must be suitable for vehicle entry and setup.
- The client must ensure that required power and water connections are available if the unit is not fully self – contained.

7. Liability & Responsibilities

- The client is responsible for the safety and proper use of the units during the rental period.
- Any damage, loss, or misuse caused by the client, guests, or third parties will be charged to the client at repair or replacement cost.
- Luxeloos is not liable for delays or service interruptions due to circumstances beyond our control.

8. Hygiene and use

- Luxeloos units are delivered clean, sanitized and ready for use.
- The client must ensure that units are used responsibly and kept in good condition throughout the rental period.
- Smoking, vandalism, or improper waste disposal within the unit is strictly prohibited.

9. Insurance and indemnity

- Clients are advised to have appropriate event or public liability insurance.
- By hiring from Luxeloos, the client agrees to indemnify and hold Maverick Explorers LLC FZ harmless against any claims, damages, or losses arising from misuse, negligence, or third – party actions during the rental period.

10. Governing Law

These terms and conditions are governed by and construed in accordance with the laws of the United Arab Emirates. Any disputes shall be subject to the exclusive jurisdiction of the Dubai courts.